

Important Benefit Update:**Attention Member:****IMPORTANT:**

If you have not received your prescription benefits ID card, please present this letter to your pharmacist to accurately process your prescription.

If you have any questions about your new prescription benefit program, please contact Express Scripts' Customer Service for Alief ISD at **(844) 457-9197**.

When calling in a refill for a prescription, please give the pharmacist the below information contained in the table for on-line claims processing.

**Attention Pharmacist:**

As of **September 1, 2014**, your Alief ISD prescription benefit program will be administered by **Express Scripts**. To simplify your prescription processing, please link the cardholder and all members of their family to **Express Scripts**.

Please follow the action steps listed below to enter the claim.	
Step 1	Enter Bin #: 003858
Step 2	Enter Processor Control #: A4
Step 3	Enter Rx Group #: ALIEFRX
Step 4	Enter <u>Cardholder</u> ID Number or <u>Cardholder</u> SSN
Step 5	Enter the member's date of birth

**NEED
ASSISTANCE?**

Pharmacists, if you have any questions while processing the claim, please call the Express Scripts' Pharmacy Help Desk at **1-800-922-1557**.