

How to find out if your doctor is within Memorial Hermann network

Visit www.aetna.com

The screenshot shows the Aetna website header. The Aetna logo is on the left. On the right, there is a navigation menu with the following items: "Find a doctor" (circled in red), "The Health C", "Individuals", "Employers", "Providers", and "Agents/Brokers". Below the navigation menu, the text "Health insurance plans" is visible.

Click "Find a Doctor" at the top of the page.

Under Guests, choose "Plan from an employer"

The screenshot shows the "Guests" section of the Aetna website. The text "Choose the type of plan you're interested in for health care providers that accept it.." is displayed. Below this text, there are two buttons: "Plan from an employer" (circled in red) and "Aetna Medical" (partially visible).

Under Continue as Guest, Enter the district zip code, 77072 and change the look Within range to 100 miles. Click "Search"

The screenshot shows the "Continue as a guest" form. The text "Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits." is displayed. Below this text, there is a text input field containing "77072" (circled in red). Below the input field, there is a slider for "Look within" with a range from "0 Miles" to "100 Miles" (set to 100 Miles). A "Search" button (circled in red) is located at the bottom right of the form.

Select the (TX) Aetna Whole Health-Memorial Hermann Accountable Care Network – ELECT CHOICE Click "Continue"

The screenshot shows the "Select a Plan" section. The text "kip plan selection »" is visible at the top. Below this, there is a "Continue" button (circled in red). The "Select a Plan" section includes a search bar, a text input field for "Enter plan name to narrow list below, e.g. Managed Choice", and a "Show all plans (including those not in my area)" button. Below these, there is a list of plans, with the first one being "(TX) Aetna Whole Health™ - Memorial Hermann Accountable Care Network - Elect Choice" (circled in red).

Type in your doctors name. If they populate, click on their name.

The screenshot shows the search results for a doctor's name. The text "Leslie Co" is entered in the search bar (circled in red). Below the search bar, there is a "Choose a result below to finish your search" section. The results include "Healthcare Providers & Practices", "Leslie C Cohan MD - Houston, TX", and "Leslie Cohan (any location)".

If you receive this, They are NOT in-network.

The screenshot shows an error message. On the left, there is a red circle with a diagonal line through it. To the right of this icon, the text reads "The provider you searched for is not part of your network."