

# \*\*How to find out if your doctor is within EPO "TX Medical Neighborhood" network\*\*

Visit [www.aetna.com](http://www.aetna.com)

The screenshot shows the Aetna website header. The Aetna logo is on the left. On the right, there is a "Find a doctor" button circled in red. Below the logo, there is a navigation menu with "Individuals", "Employers", "Providers", and "Agents/Brokers". The "Providers" option is highlighted with a pink underline. Below the navigation menu, the text "Health insurance plans" is visible.

Click "Find a Doctor" at the top of the page.

Under Guests, choose "Plan from an employer"

The screenshot shows the "Guests" section of the Aetna website. The text "Choose the type of plan you're interested in for health care providers that accept it.." is displayed. Below this text, there are two buttons: "Plan from an employer" and "Aetna Medical". The "Plan from an employer" button is circled in red.

Under Continue as Guest, Enter the district zip code, 77072 and change the look Within range to 100 miles. Click "Search"

The screenshot shows the "Continue as a guest" form. The text "Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits." is displayed. Below this text, there is a text input field containing "77072", which is circled in red. Below the input field, there is a slider for "Look within" with a range from "0 Miles" to "100 Miles". The slider is set to "100 Miles". Below the slider, there is a "Search" button circled in red.

Select the (TX) Medical Neighborhood-Houston Aetna Select Click "Continue"

The screenshot shows the "Select a Plan" section. The text "Skip plan selection »" is displayed. Below this text, there is a "Continue" button circled in red. Below the "Continue" button, there is a search bar with a magnifying glass icon. Below the search bar, there is a text input field containing "Fink". Below the input field, there is a list of search results. The first result is "(TX) Medical Neighborhood - Houston Aetna Select", which is circled in red.

Type in your doctor's name. If they populate, click on their name.

The screenshot shows the search results for a doctor's name. The text "What do you want to search for near 77072 (H" is displayed. Below this text, there is a search bar with a magnifying glass icon containing "Fink". Below the search bar, there is a list of search results. The first result is "Javier Daniel Finkelman MD - Houston, TX". The second result is "Kevin W. Finkel MD (UT MD Anderson Cancer Center) - Houston, TX".

If you receive this, they are NOT In-network.

The screenshot shows an error message. The text "The provider you searched for is not part of your network." is displayed. To the left of the text, there is a red circle with a diagonal line through it.